





Independent Insurance Agents & Brokers Of America

The Independent Insurance Agents & Brokers of America (the Big "I") represents nearly a quarter million independent insurance agency professionals in more than 26,000 agency locations across the nation. The association's broad network on the ground helps us understand what's important to independent agents in their hometown. For more than a century, the Big "I" has been the leader in providing members the tools, knowledge and brand identity needed to effectively serve clients and build a successful agency.

Shape the future through research and analysis

Research: The biennial Agency Universe Study is the most comprehensive look at the independent agency system, examining factors such as agency operations, mix of business and expenses. The annual Best Practices Study takes an in-depth look at the top-performing agencies around the country in a variety of revenue categories.

Collaboration: The Agents Council for Technology, comprised of agents, brokers, vendors and carriers, provides best practices recommendations to help the industry implement more efficient technology workflows.

Educate consumers

◆ **Brand Identity:** Trusted Choice[®] is the national marketing brand created exclusively for Big "I" members to help consumers understand the value an independent agent offers: choice, customization and advocacy.

Online Referrals: TrustedChoice.com offers a platform for independent agents to help compete for the attention of online consumers.

BIGG

Advocate for the independent agency system

◆ A Voice on Capitol Hill: The well-respected Big "I" Government Affairs team is a powerful voice on insurance agent and broker issues in Washington. That presence, combined with agent participation in the annual Big "I" Legislative Conference and InsurPac, ensures that agents have a seat at the table for relevant legislative discussions.

Attract the best talent to the industry

◆ **Workforce Recruitment:** InVEST educates students on insurance and potential career paths in the industry. The program connects insurance professionals with potential recruits in their communities.

Talent Development: The **Young Agents** program provides sales, leadership, volunteer and networking opportunities to future independent insurance leaders.

Market Expansion: The **Diversity Council** educates agents on how to engage and retain emerging markets in their ommunity.

OUR MISSION:

provide members with a sustainable competitive advantage.

2019 Big "I" Company Partner Annual Investment Opportunities

TRUSTED CHOICE®.

First year: .50¢

For every \$100 of property-casualty premium

Second year (& beyond): 1¢

Minimum: \$5,000

written through independent agents

Maximum: \$450,000

YOUNG AGENTS.

Platinum: \$10,000+

Silver: \$2,500 - \$4,999

Gold: \$5,000 - \$9,999

General: \$1,000 - \$2,499

COUNCIL FOR BEST PRACTICES.

Annual investment opportunities vary by individual company involvement.

DIVERSITY COUNCIL.

Carrier \$10,000 Brokerage \$5,000

AGENTS COUNCIL FOR TECHNOLOGY.

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>700 \$11,500

Based on employee count

350-700 \$5,750 <350 \$2,875

INVEST.

Valedictorian: \$15,000+

Salutatorian: \$7,500 - \$14,999 Honor Roll: \$2,500 - \$7,499

FUTURE ONE.

Less than \$250 million: \$3,000

Annual participation based on written premium

\$250 - \$600 million: \$6,000 \$600 - \$750 million: \$12,000 \$750 - \$1 billion: \$18,000

More than \$1 billion: \$26,000

BIG "I" LEGISLATIVE CONFERENCE.

Platinum: \$50,000+

Gold: \$20,000 - \$49,999 Silver: \$10,000 - \$19,999 Bronze: \$3,000 - \$9,999

SECURE YOUR INVESTMENT

Beth MontgomeryVice President, Company Relations

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TODAY.

Educate Consumers on the value of a Trusted Choice® independent agent.



Unites independent agents and brokers under one brand

trustedchoice.com/agents

- Educates consumers on the value of independent insurance agents and brokers
- Highlights the choice, customization and advocacy only independent agents can offer
- **Creates cohesive grassroots** marketing and community service campaigns
- Assists members with marketing and training opportunities to differentiate their agencies while aligning with the national brand

Only one brand unites more than 26,000 independent agency locations: Trusted Choice®. The brand gives the independent agency channel the leverage it needs to compete in the insurance marketplace.

Through a national partnership with Make-A-Wish®, Trusted Choice® has contributed over \$3,500,000 to the charity as a result of grants and social media engagement. Trusted Choice® is boosting the visibility of agents on a national and local level with its more than 67,000 social media followers and original consumer content.

By supporting Trusted Choice®, the national brand for independent insurance agents, you help secure a strong and lucrative future for the independent agency system.



Delivers digital handshakes to independent agents

trustedchoice.com

- Generates digital referrals via TrustedChoice.com, the leading distribution platform independent agents
- Attracts 500,000+ personal and commercial lines consumers monthly, 70% of which is organic search
- Creates top-ranking content and visibility generating 20,000+ new referrals

TrustedChoice.com independent provides insurance agency and carrier participants the opportunity to compete against direct and captive companies for the attention of online insurance buyers at a national, regional and local level. Participation on TrustedChoice.com provides targeted visibility for the agents and insurance companies based on their business appetite. The TrustedChoice.com program is on pace to attract 7 visitors and generated 150,000 opportunities for independent insurance agents in 2017.

TrustedChoice.com is a trusted insurance resource center for consumers, providing information that will help them make an informed insurance buying decision while also conveying the value of the independent agent —choice, expertise and advocacy. Its digital solutions enable independent agents and carriers to compete in the digital insurance marketplace.

Shape the future through research and analysis.

AGENTS COUNCIL FOR TECHNOLOGY.

independentagent.com/act

- **Engages industry innovators** to create best practices for more consistent technology implementations
- Offers a forum for companies, agencies, technology providers, associations and user groups to forecast technology trends
- **Creates best practices** to improve technology workflow, security, customer experience and online marketing
- Hosts two in-person ACT meetings a year and engages numerous virtual workgroups

The Agents Council for Technology (ACT) leads the independent agency system in implementing innovative technologies and workflows. This forum of agents, brokers, vendors, carriers and other industry groups conducts research and provides best practices recommendations to help the industry implement more consistent, effective technology. ACT members create industry-wide recommendations on emerging trends, cybersecurity, the customer experience, real-time rating and download, disaster planning, the changing nature of risk, and other tech-related focus areas.

Influence the industry's use of technology and workflow

Companies and vendors that want a more efficient and consumer-centric workflow will be on the leading edge by supporting ACT.

BEST PRACTICES.

- Cultivates data from the industry's top performing agencies
- Sets industry performance benchmarks to help agents continuously improve and innovate
- **Develops resources and education** to empower agents with growth strategies

Create a more profitable distribution force by leveraging the analysis of the best agencies in the nation independent agent.com/best practices

The Big "I" Council for Best Practices helps independent agents and brokers boost productivity, increase sales and improve agency operations. Sponsors of the program are leading the charge to improve, grow, perpetuate and increase the value of the independent agency system. By supporting the Council for Best Practices, companies have access to the latest data about leading agencies and influence the future direction of the program. With a finger on the pulse of this elite group, companies can use the data to provide a framework for marketing efforts and help agents be more successful.

FUTURE ONE.

Lead industry research and government affairs independentagent.com/agencyuniverse

- **Shapes insurance laws** and improves insurance regulation
- Helps develop policy consensus on national and state issues
- Conducts the most authoritative, in-depth research available on the independent agency system
- Provides data analysis for company partners

Future One brings the industry's top stakeholders together for two critical purposes: (1) industry research and (2) state and federal government affairs. The Agency Universe Study, which examines industry trends every two years, is the foremost authority on agency operations, technology use, staffing and perpetuation trends.

Effective legislation and regulation come from teamwork—a philosophy that is the basis of Future One's government affairs efforts. By supporting Future One, companies help secure legislation and regulations that are favorable for the industry.

Attract and Develop the best talent for your distribution force.

DIVERSITY COUNCIL.

Enhance agency value through diversity independent agent.com/diversity

- **Educates agents** on how to engage and retain emerging markets within their community
- **Increases market share** and diverse agency ownership within the independent agency channel
- Offers online resources, marketing plans and webinars on diversity and inclusion best practices

Agents, brokers and carriers look to the Big "I" Diversity Council for research, education and resources to help the independent agency system better understand emerging and diverse markets. In an effort to build a stronger marketplace, the council, made up of agents and company executives, is dedicated to supporting multicultural agency appointments. The council has been recognized as one of the top 25 Diversity Councils in the U.S. by the Association of ERGs and Councils.

Get involved with the Big "I" Diversity Council and help the independent agency channel achieve optimal market share growth on a state and national level.

InVEST PROGRAM.

Attract top talent to the independent agency channel investprogram.org

- Educates students on insurance and careers in the industry
- Connects insurance professionals with students and educators in their communities
- **Provides insurance education** resources at no cost to teachers and volunteers on its responsive website
- Offers scholarships to InVEST graduates who want to pursue a career in insurance

Learn insurance and love your career. That's the message InVEST has been bringing to classrooms nationwide for more than 45 years. Thanks to the support of carriers, vendors and the distribution force, InVEST introduced more than 30,000 students to insurance and careers in the industry last year—30,000 potential recruits and insurance shoppers. By supporting InVEST, a 501(c)(3) educational foundation, your organization will benefit from being part of a mission that's setting the stage for the future of the insurance industry.

YOUNG AGENTS.

Provides sales, leadership, volunteer and networking opportunities

- Encourages young people to protect the industry by involving them in the legislative process
- **Cultivates the next generation** of independent agency system leaders

2019 Big "I" Legislative Conference

May 8-10, Washington, D.C.

2019 Big 'I" Young Agents Leadership Institute

Sept. 13-14, Savannah, Georgia

Engage a network of future insurance industry leaders independentagent.com/youngagents

The Big "I" national Young Agents Committee (YAC) provides young insurance professionals with educational and leadership opportunities to help them cultivate successful and rewarding insurance careers. By supporting the YAC, you can showcase your brand with young professionals who influence thousands of principals, producers and CSRs. Companies have an opportunity to build relationships with the future leaders of the independent agency system.

If connecting with the industry's future decision makers is a priority, partnering with the Big "I" national Young Agents Committee is a priceless opportunity for your organization.

Engage decision makers and influencers.

BIG "I" LEGISLATIVE CONFERENCE.

Network with industry leaders poised to protect the insurance marketplace

independentagent.com/events

- Creates a unified voice for the independent agency system on Capitol Hill
- **Provides networking opportunities** with the most influential agents and brokers in the nation

2019 Big "I" Legislative Conference

May 8-10, Renaissance Washington, DC Downtown Hotel Washington, D.C.

2019 Big 'I" Young Agents Leadership Institute

May 13-15, Hyatt Regency Washington on Capitol Hill Washington, D.C. The annual Big "I" Legislative Conference is the premier insurance industry event for agents, brokers and company executives held in Washington, D.C. Agents visit approximately 400 congressional offices during the pilgrimage to the nation's capital.

Attendees benefit from a power-packed program, including a legislative issues briefing and presentations from prominent political speakers, a day to lobby on Capitol Hill, a general session on top industry topics and numerous networking opportunities. Legislators and association leaders are recognized throughout the event for their outstanding service to the industry and the Big "l".

Companies that sponsor this event benefit from extensive exposure to the industry's most influential independent agents and brokers.



Connect with your **DISTRIBUTION FORCE**.

Support **INDEPENDENT AGENTS**.