

Security Issues Breakout Session Notes
ACT Meeting March 23, 2017 – Nashville, TN

Overview: ACT's Security Issues work group has been focusing on resources to help agents and our distribution channel best understand and implement cyber security tools – especially small-to medium-sized agencies. The work group Chairs are Steve Aronson (Aronson Insurance), and George Robertson (Rockingham Insurance).

The work group has create a number of tools already which can be found on the [Security & Privacy web page](#), including a [Security Issues Pocket Guide](#), and [Cyber Hygiene toolkit](#). The work group now wants to determine which other resources our industry needs, and this breakout was designed to get meeting attendee input to help drive our forward strategy and tactics.

Attendees were given a list of over 25 potential topics, from which to recommend the top areas for ACT Security Issues work group focus. Below is a summary of the breakout direction.

Recommended work group focus topics (not listed by urgency):

- 1) Periodic risk assessments
- 2) Disaster Plan
- 3) Updated Business-Class Router with subscription & rules
- 4) Update current AMS and Rating software
- 5) Update Operating System (OS)
- 6) NY Dept. of Financial Services Cybersecurity Regulations – Agency resources to cope
- 7) Password Management
- 8) Agency education & training
- 9) Encrypt portable devices
- 10) Hosted secure exchange/email
- 11) Secure email application
- 12) Router Logs – Administration/review processes

NEXT STEPS for the ACT CX Work Group:

- The Chairs of the CX Work Group, Steve Aronson and George Robertson, will meet with Ron Berg to review the breakout takeaways.
- The full Work Group will then be pulled together to review this input, and then determine the top focus goals for the remainder of 2017 and into 2018.

Scribes: Steve Aronson, George Robertson